

# Dr. Bahram Jelodari

Productivity School | International Consultant | ISO & EFQM Lead Assessor

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## EXECUTIVE PROFILE

Senior consultant, auditor, and executive trainer with more than 30 years of experience in management consulting, industrial training, auditing, and implementation of ISO management systems, EFQM excellence model, productivity improvement, and organizational development. Experienced in delivering executive and operational training programs within industrial plants and manufacturing environments, with strong international exposure across Europe and Asia.

### CORE EXPERTISE

- ISO 9001, ISO 14001, ISO 45001, ISO 50001
- EFQM Excellence Model and organizational transformation
- Integrated Management Systems (IMS)
- Productivity management and measurement methods
- Process management, mapping, and optimization
- Knowledge management tools and processes
- Innovation management
- Customer satisfaction management

### TEACHING & TRAINING EXPERIENCE

- 30 years of executive and operational training in factories and industrial organizations
- 2 years of university teaching in Production Management
- 2 years of university teaching in Quality Management and Quality Control
- Leadership training for production managers and factory managers
- Knowledge Management: tools, processes, and deployment
- Innovation Management
- Process Management and Continuous Improvement
- Productivity Management and measurement methods
- Customer Satisfaction Management
- ISO systems implementation and internal auditing
- EFQM Excellence Model training and assessment preparation

### LANGUAGES

- Persian – Native
- English – Upper-Intermediate
- Turkish – Upper-Intermediate

### PERSONAL ATTRIBUTES

- Strong interest in teamwork and collaborative environments
- Agile, adaptable, and solution-oriented mindset
- Passionate about continuous learning and sharing knowledge

### PROFESSIONAL EXPERIENCE

- 30 years of management consulting for organizations in different industrial sectors
- International Lead Auditor (Freelance) – since 2003
- Lead Internal Auditor – AQC World
- Organization Development Manager – MIDHCO
- Board Member – AQC Training & Certification Co.
- Former Managing Director – Memradco

### INTERNATIONAL EXPERIENCE

- Participation in APO training programs in Japan on productivity management
- Participation in EFQM Senior Assessor training in the United Kingdom
- Visits to Toyota factories in Japan
- Participation in Information Security Lead Auditor training in Greece
- Participation in OHSAS 18000 Lead Assessor training in Sri Lanka
- Representation of ISOQAR certification body from the United Kingdom
- Representation of Dedal certification body from Bulgaria for IMS and CE auditing activities
- Collaboration with the Austrian Knowledge Management Association in development of the KM4D model

### PUBLICATIONS, MEDIA & ACHIEVEMENTS

- Translator and publisher of 42 professional books in management and productivity in Persian (Iran)
- Owner and publisher of the specialized magazine 'Asr-e Keyfiat' (Quality Era)
- Co-developer of the KM4D Knowledge Management Model
- The KM4D model is currently used in Iran as a model for national-level knowledge management assessment

### REGIONAL COVERAGE

- Based in Istanbul with capability to support projects in Türkiye, Iran, Iraq, and Azerbaijan
- Available for consulting, training, audit coordination, and certification-related activities